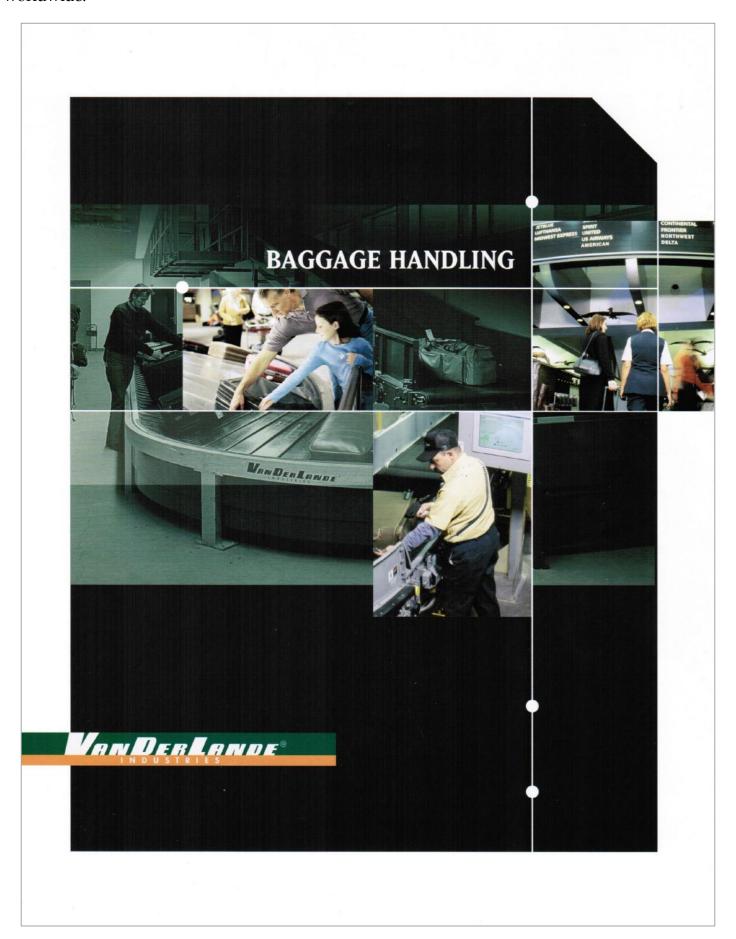


By creating a benefits-oriented theme or "thread" that runs through a piece, you're able to repeatedly drive home a particular point, while also spurring the reader to keep reading.

This first sample is for Vanderlande, manufacturer of countless airport baggage-handling systems worldwide.



**This first inside page appears in another sample series** as an example of getting into a client's world. But it also features a theme.

In client discussions, I zeroed in on this: What Vanderlande actually delivers isn't a baggage-handling system (a "feature"), but rather, they deliver "certainty" (a "benefit") — the idea that by hiring them, an airport will know that their system installation will happen as, when and how promised. For any client, that's a BIG deal.

So, "Delivering Certainty" became the overarching theme we kept driving home on every page, and with every component of that baggage-handling system.





### What would that kind of certainty be worth?

What if that company had well over a half-century of materials handling experience? Not a subsidiary of a larger firm, but an independent company whose growth has been seamless and "autonomous" – through the strength of its own efforts, not as a result of endless acquisitions. A company so exceptionally financially stable that it has turned a profit every year since it opened its doors in 1949. This is Vanderlande Industries...

### "Impressive, but what does it mean for me?"

Nothing less than the certain knowledge that the system you order is the system you'll get, that it'll work exactly as specified and that it'll be installed by the agreed-upon date and for the contracted price. In short, *Vanderlande delivers certainty*.

And certainty like this is more than just its own reward: if you're confident that your project will unfold within specific financial and scheduling parameters, what could that do for your long-term budget and project planning? Not to mention your peace of mind...

Aérogare pour vols intérieurs

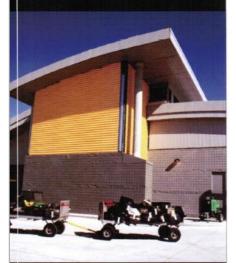
This is Vanderlande and we want to build your baggage handling system. No one else in the world

International Departure Gates Portes d'embarquement - Vols internationaux

can do a better job. Here's how we'll do it...

### Airport: Tampa International

Project: Automated airside make-up baggage system. Three new EDS loops with state-of-the-art baggage screening machines.



They said it couldn't be done.

A project of this magnitude would typically dictate an 18-24 month timetable. Vanderlande was given just seven months to pull it off. Few believed it was possible. Yet, the company worked around the clock (while seamlessly accommodating the airport's existing screening operation) and the new system started processing its first bags before the six month mark.

### PROJECT MANAGEMENT —

### Delivering Project Management Certainty

D elivering certainty begins with a game plan. A proven, time-tested and constantly evolving blueprint for success – honed from decades of "in-the-trenches" experience around the world. And no materials handling company has taken planning to the level that Vanderlande has.

### Partnering With You

We start with clearly defined and written parameters for every single phase and aspect of our operations – sales, recruiting, engineering, production, installation, commissioning, testing and warranty. Sure, every company in our industry has defined processes and procedures, but what sets Vanderlande apart is that we make you, the customer, a full project partner.



### SECURITY SCREENING SERVICES

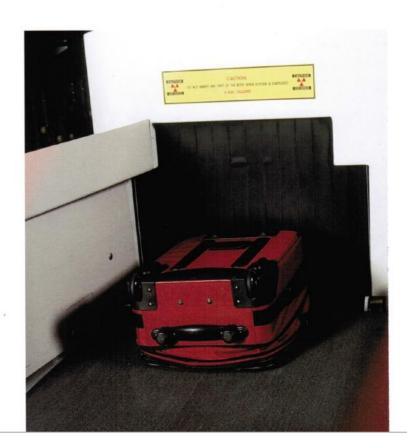
### Delivering Security Certainty

### Satisfying The Government...

Delivering certainty means, above all else, security. Since 9/11, the words "airport" and "security" have become inseparable. While most airports met the 2002 U.S. government-mandated hold baggage screening (HBS) requirements with standalone screening equipment, the ultimate goal is "inline" baggage screening: incorporating the industry's most technologically sophisticated baggage screening equipment into your existing baggage system.

### And Your Passengers...

Of course, effective baggage handling is far more than simply making sure all bags are screened for dangerous materials. Just as importantly, it's about insuring that passengers, along with their baggage, depart on the correct flights at the correct times. An inline HBS system from Vanderlande delivers the best of both worlds: a high level of security and enhanced efficiency.





### CONTROLS & CAPABILITIES

### Airport: Logan International

## Project: System upgrades of Bagrooms B6 and C2

As part of a major security upgrade project at Logan International Airport in Boston, Vanderlande completed a fasttrack system upgrade of bagrooms in Terminals B and C, using nearly 2300 feet of conveyor. Without disrupting airline operations, Vanderlande successfully implemented reliable inline baggage security screening by the governmentmandated December 2002 deadline - the only company of several to complete all their hold baggage screening projects on schedule.

On the strength of this successful, on-time, on-budget project performance, Vanderlande was awarded the contract to supply and implement a baggage handling system for Delta Airlines - Terminal A at Logan.

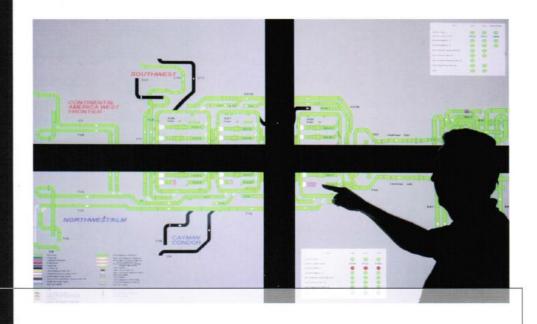
### Delivering Controls Certainty

You have a simple request: when you turn on your baggage handling system – the first time and every time – it works. By understanding, mastering and integrating many complex components, technologies and processes, Vanderlande delivers the consistent reliability you demand.

Before we implement any system, we must factor in the airport's existing layout, airline systems and conveyors. Armed with this information, we then integrate the Transportation Security Administration (TSA) security processes, the new baggage system conveyors, monitoring and sort controls along with the scanners, radio frequency identification (RFID) devices and screening machines.

### The Challenge

At each stage of the process, we test the various components to ensure successful integration into the existing system. Because we don't have the luxury of "turning off the machine," the process must be smooth and seamless. The ultimate goal? An overall baggage handling process with superior efficiency, high reliability and cost-effectiveness.



### DELIVERING TOTAL PROJECT CERTAINTY

In these uncertain times, know that when it comes to your airport baggage handling system and hold baggage screening challenges, one company has been delivering certainty every step of the way for well over a half a century. The same company that's the proud owner of both the largest materials handling and the largest baggage handling contracts ever awarded. But, whether your project is \$200 thousand or \$200 million, whether it's a ticket counter conveyor or a complete baggage handling system, we want to talk to you.

We're Vanderlande Industries. Call us today and discover what certainty truly means. And what it can mean for you.

### Some of Our Customers

**ORD** - Chicago O'Hare International Airport

**DFW** - Dallas Fort Worth International Airport

IAH - Houston George Bush Intercontinental Airport

**DTW** - Detroit Metropolitan Wayne County Airport

TPA - Tampa International Airport

**BOS** - Boston Logan International Airport

YVR - Vancouver International Airport

**JFK** - John F. Kennedy International Airport

PIT - Pittsburgh International Airport

HNL - Honolulu International Airport

**ORF** - Norfolk International Airport

**BWI** - Baltimore Washington International Airport

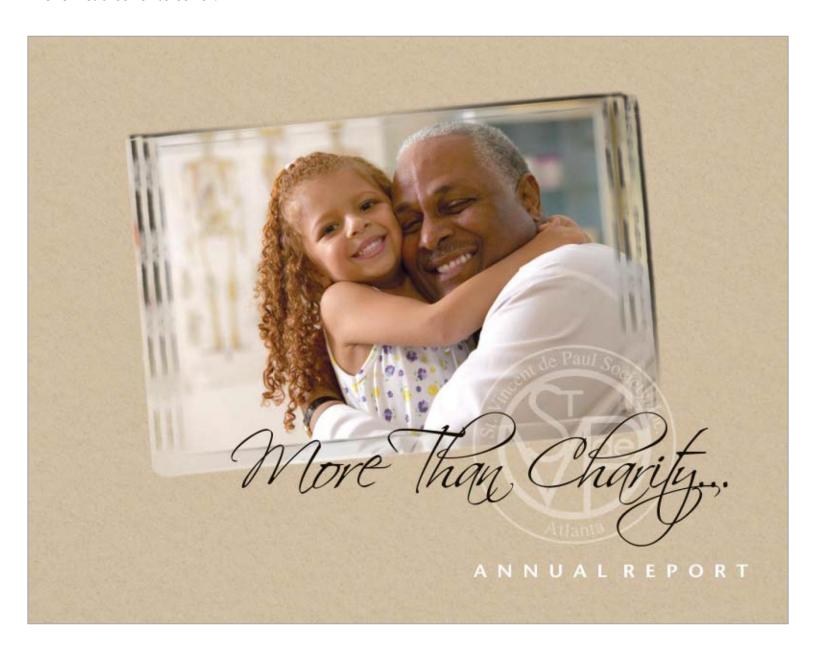
**YOW** - Cartier International Airport - Ottawa, Ontario

CKB - Marion Regional Airport - Clarksburg, West Virginia

**In reviewing the source material for this annual report** for Georgia chapter of The St. Vincent de Paul Society, I was struck by the fact that 86% of donated dollars went to services. As someone who also donates to charity, I thought that was a big-deal hot button (as it would be for other donors).

The charity defied many stereotypes people had about it, and had me realize they just offered...MORE. I suggested this as a theme to run through the entire piece, letting readers (i.e., current/potential donors) know, with every page, that their donations went further.

P.S. The client reported that many long-time donors told them this was the first annual report they'd ever read cover to cover.





ST. VINCENT DE PAUL SOCIETY • FISCAL YEAR 2004-2005 ANNUAL REPORT

been redefining what "charity" means. Those who know our work or do our work understand the difference. Our unique philosophy drives a different way of doing business – one that effectively magnifies all investments of time and money. It all comes down to More... More of everything, as you'll see in the coming pages.

Simply put, More means more impact and more people served...

Because the work of the Society fosters selfsufficiency, our clients are less likely to need ongoing assistance, and that makes more room for others. And as people get back on their feet, not surprisingly, they often want to give back to the charity that gave them a helping hand. The next generation of donors and volunteers is born. And the circle of service continues. It's all part of Ware...



2004-2005

- 212,412 people served
- \$4.7 million in assistance disbursed
- 240,765 volunteer hours donated
- \$567,663 in free food delivered through 33 food pantries
- 753 people studied ESL, GED prep, and computer skills
- Over \$116,641 in free clothing distributed
- 458 vehicles donated
- 18 women and children received temporary housing

### Dear Friends of the Society,

Our last fiscal year was another extraordinary period of service rendered and lives altered. At the Atlanta Council of the St. Vincent de Paul Society, we're delighted to share this "report card," which showcases the phenomenal efforts of so many people committed to making a difference in the lives of so many others.

### To Our Current Donors and Volunteers...

Read on and feel proud. You're part of something wonderful and far-reaching. Thank you for your generous gifts this past year. Just know that the time and money you invested went further and made a bigger impact.

### ...And Future Ones

For over a century, the Society has been quietly making a big difference in the lives of literally millions of Georgians. Come be part of an organization that is diverse, dynamic and... different. The Society welcomes your support and participation.

In the coming pages, you'll learn what we accomplished this past year, what sets the Society apart, and exactly what we mean by Move...

Sincerely,

James A. Rosentreter Atlanta Council President



### Care to Donate 20% of Your Car?

Not exactly feasible. Yet vehicle donors to many other charities often end up with a tax deduction that's far less than their vehicle's value.

Why? Because those charities use charity auctions, where low proceeds and low donor write-offs are the norm. At the Society, we determine the best use for every vehicle we receive. No cars go to charity auctions, which means we maximize outcomes for both the Society and the donor.



# More Money to Services

### Time For a Quick Math Lesson...

Unless you're a bean-counter type, our "financials" aren't likely to be your idea of scintillating reading (see page 12). But we think you'll find one number most interesting: the percentage of Society revenues that go directly to services. With the Society, it's More...

To calculate that crucial percentage (on ANY financial statement, incidentally), look at the Program Services and Total Revenue figures:

Program Services Expenses: \$5,068,344
Total Revenue: \$5,871,806

Now divide Program Services Expenses by Total Revenue. In the case of our fiscal year 2004-2005, you end up with 0.86 or 86%. Meaning, that in our last fiscal year...

### 86% of Society revenues went directly to program services

In case you're not sure, that's high. Really high. When 86 cents of every dollar has a direct impact on someone's life, you can reach a lot *More*...

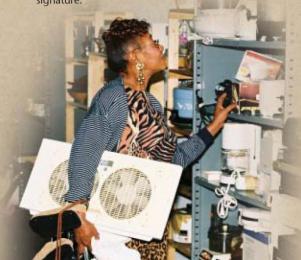
## Move Than Just Volunteers

### Volunteers 2

To say that the Society relies on its volunteers would be like saying the Atlanta Braves rely on their players. Our volunteers are the heart and soul of the Society. We couldn't begin to serve the numbers we do without them. But beyond our legions of selfless volunteers, there's *Mpre...* the Society's secret "weapon for good"... The Vincentians.

### The Next Level of Volunteer

More than just volunteers, the Vincentians are an established order of volunteers who view their service as a sacred calling. They are counselors who visit those in hardship, listen "beyond the need" and return to the Society to discuss the most appropriate aid for each particular client. Vincentians are the true stewards of the more holistic approach to charity that's the Society's signature.



### Society Thrift Stores

The Society operates eight Atlanta area thrift stores – run primarily by volunteers – that offer extensive selections of good quality used clothing and household goods. Thrift stores are a boon to all cost-conscious shoppers, from low-income families and individuals to true bargain hunters!

### "Everyone that comes in here brings a new perspective."

Marilynn has been to seven continents, Europe 27 times, Siberia, Cambodia, New Zealand, and a few dozen other places. "For my age, I'll give a 24-year-old a run for their money," she says. This retired dynamo loves traveling, staying busy, meeting new people, and hearing their stories. Which is why she loves volunteering in the Society's Chamblee thrift store (which she started doing in 2002).

She really likes both her fellow store volunteers and the customers, who often seek her out. She explains, "People walk in and say, 'I'm glad you're here today; I wanted to tell you something." While Marilynn still travels the world, some of her richest moments are spent building friendships with people in the thrift store. She's happy to be there, and apparently, a lot of others are, too.

### More for less ...

### Vinny's Weigh-N-Pay

Leave it to the Society to come up with a unique approach to retailing: good quality used clothing and household goods sold by the pound at our main facility in Chamblee. Larger appliances and furniture are offered at special low prices.



# MOVE Than Handouts

### Mission: Self-Sufficiency

There's a handout, and then, there's a hand up. Both can mean direct financial aid, but while the first can lead to a chronic dependency, the second can be the catalyst to a better life built on a foundation of empowerment and personal responsibility. It's all in the approach. When the Society encounters people in hardship, our goal is to provide the materials, education and confidence needed to foster true self-sufficiency.

That means trained caseworkers – often Vincentians, primarily volunteers – who meet with potential clients face-to-face, get a feel for their circumstances, determine their deeper needs beyond the basic hardship, and figure out the most appropriate ways to address those needs.

\*\*More\*\* than handouts means more of a chance at a better life.

## More Skills Taught

### Teaching (MORE) People to Fish...

While direct financial aid is at the heart of the Society's work, and it's what often addresses a client's immediate needs, it's the Society's Learning Center that gives many of our clients the life skills to stand and say, "I can make it on my own." It's here that we offer the tools with which to build a life worth having.

### More Students, Less Cost

Since 1999-2000, the number of clients who have moved through our Learning Center has steadily increased while the cost per student has decreased every single year. Why?

Wore volunteers offering more time, resulting in a 40% reduction in costs per student.

And that's doing Wore with less.

### "Learning English has made me a better mother"

Maria says, "I know many other mothers who don't even understand what their children talk about. They could be cursing or planning to quit school, and the mothers would never know." But now that Maria can speak English, she's much more involved in her children's lives. Before, she couldn't help them with their homework. Now, she's there for them every night. Plus her new language skills help for visits to the doctor — "the other Latina women" she says, "have to wait for an interpreter!" — or at her kids' school to speak to the teachers.

Learning English has made her a better mother. Says Maria, "My children are very proud of me and my family in Mexico is shocked." And, she says, laughing, "I feel really good about doing this interview in English!"





### School is IN... In 2004-2005, here's what the Society's clients were studying:

- ESL (English as a Second Language): 278
- Computer Literacy: 161
- Life Skills: 73
- Adult Literacy: 73
- Mentoring: 70
- GED: 57
- Spanish: 41

### Learn English, practice medicine...

Alvaro was a practicing physician in his native Colombia when he came to the U.S. four years ago to study English. But he loved the country and decided he wanted to stay here and pursue his dreams. That meant recertification, a medical residency, and rigorous testing, all of which, in turn, demanded a level of English proficiency he didn't yet have.

He was referred to the Society, where Eleanor Hunter, director of our Learning Center, arranged for Alvaro to receive funding for a special tutor to boost his English proficiency to the necessary level, and also to cover a major portion of the certification exam cost.

With the final pieces in place,
Alvaro's dream is on track.

Move Than Just "The Poor"

### Serving the Servers

Certainly, the work of the Society touches many people who are financially disadvantaged, but our mission is to help all those in need. When a doctor, nurse, accountant, pharmacist or other professional emigrates from another

country, they're often unable to practice in the U.S. without re-certification. And that's a process that typically takes significant investments of time and money – two things new arrivals often have little of as they simply struggle to make ends meet.

Enter the Society's Renaissance Program, which provides financial assistance to cover the necessary training to allow these individuals to leave low-paying, time-draining jobs, and re-enter professional careers — careers which often mean More far-reaching benefits to themselves and their local community. And given that those benefits accrue when anyone betters themselves educationally, the Renaissance Program is also open to any American clients looking to obtain short-term certificates or diplomas at local technical colleges.



# Move Than Just Catholics

### **How DO These Rumors Start?**

A lot of folks think that because the Society is a Catholic faith-based organization, we only serve Catholics. Sure, we help Catholics... along with people of just about every other creed, nationality and race you can – and can't – think of. With the Society, it's about addressing the need, regardless of who has it, where they're from, what they believe in, or what language they speak. And that means Move people served. Any questions?



### Spanning the Globe...

### In 2004-2005, the Society served:

African-Americans

Latin Americans

Americans

Eastern Europeans

Asians

Africans

South Americans

### ...Speaking:

English

French

Spanish

Portuguese

Croatian

Chinese

Japanese

Korean

Vietnamese

Russian

Amharic

Arabic



### PUBLIC SUPPORT

Annual Collection \$220,048
Individuals and corporations \$2,763,941
Conference support
Grants and foundations\$187,080
Estates and memorials \$88,307
Total Public Support \$3 382 482

#### REVENUE & OTHER GAINS/LOSSES

Thrift store\$1,130,704
Special projects
Interest income\$17,421
Gain (loss) on disposal of assets \$(3,252)
Other income
Total Revenue & Other

### Gains/Losses .....\$2,489,324

### TOTAL REVENUE ......\$5,871,806

### EXPENSES

TOTAL EXPENSES	\$ 5	,785,841
Fundraising		. \$327,553
General & administrative		. \$389,944
Program services	!	\$5,068,344

Increase in Net Assets																		\$85,965
------------------------	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	----------

### NET ASSETS, BEGINNING BALANCE ..... \$1,129,361

NET ASSETS,		
ENDING BALANCE	\$1,215,320	5

<sup>\*</sup>For the certified audit by Cherry, Bekaert and Holland, L.L.P., please call 770-458-5415

### The Work of the Society Means...

Move of a Difference

The preceding pages tell a compelling story of More... What one organization – lean and efficient – with phenomenal ranks of volunteers, and a powerful core philosophy of "charity-to-self-sufficiency" can accomplish in one year. Whether donor or volunteer – present or future – we hope you've been moved, touched and inspired by what you've read here.

Perhaps you've been motivated to reaffirm your contribution of time or money to the work of the Society. Or maybe you've discovered a place and a purpose that's a match for your own commitment to make a difference. Regardless, know that making *More* of that difference only happens when everyone steps up.

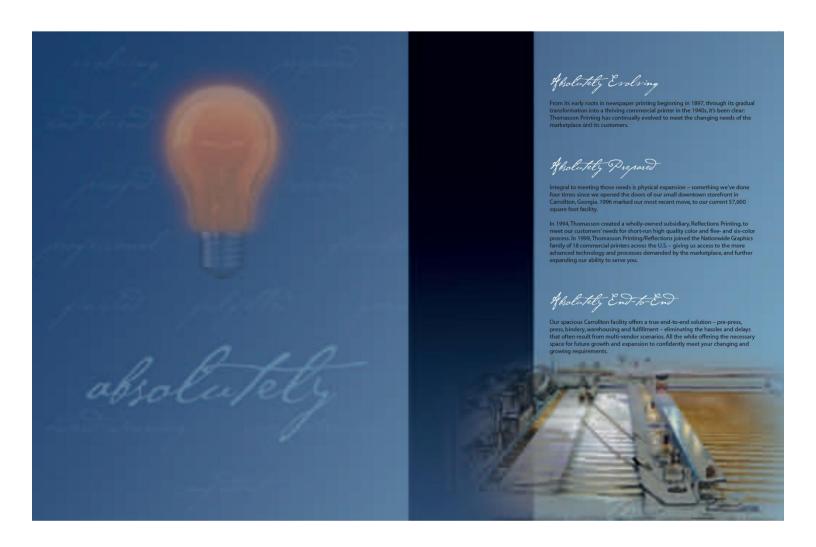
Come be a part of the phenomenal and ongoing success story of the St. Vincent de Paul Society – newly or again. As you help us do *More*, you'll become *More*...

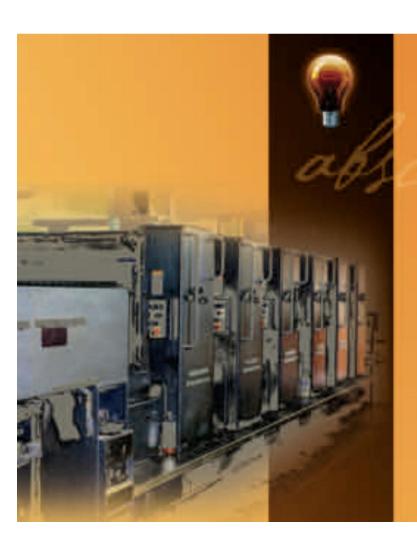
**This final sample is a capabilities brochure** for Thomasson Printing, with the first page showing front and back cover.

With my designer, who also designed the preceding St. Vincent piece, I initially showed the client the prior two theme-based pieces. Their response: "We want one like that!"

For their theme word, we settled on "Absolutely" — a word with solidity and conviction, and one that printing prospects are only too happy to hear. The word was ideal for showcasing all their good points, and giving readers a sense of a company "buttoned-up" in all these arenas.







Pre-press is about making sure your files are absolutely flawless, error-free, and ready for press, giving you the opportunity to "proof" those files before we fire up the presses.

In 1997, more than five years ahead of the curve, Thomasson Printing adopted computer-to-plate technology in its pre-press department – improving image quality on press and speeding up the pre-press process. We deliver today's version of that technology with our Screen 8600 platesetter, driven by PamPage workflow software.

We offer multiple proofing solutions – either digital 'hard' proofs or RamPage's 'soft' Remote Proofing (allowing online review and on-screen annotation as needed) – to meet your varying needs for speed and quality.

Our pre-press department delivers:

- Latest versions of all industry software (Mac & PC)
  Simple, convenient file submission via Internet, FTP or removable media
  Online soft-proofing for easy access from anywhere.
  Color-managed proofing workflow to current GRACOL standards
  Latest in completely automated computer-to-plate (CTP) output
  Unparalleled quality control

Constantly changing technology requires a pre-press team made up of both newer tech-savvy industry pros familiar with the latest technological advances, along with seasoned printing veterans trained on the new systems and processes. Together they can handle the most challenging jobs while offering insights and technical assistance to ensure a superior outcome every time.

Whatever your needs and project requirements,
Thomasson has the printing muscle to handle them.
For the big offset jobs, we turn, first and foremost, to
the quality and reliability of Heidelberg – three systems
in alt: an 8-color 40° and two 6-color 40° models. In
addition, we ofter a 6-color 28-inch Mitsubishi as well as
several smaller presses, some of them' perfectors' –
offering one-pass printing in many applications.

Need a short run? A fast turnaround – hours, not days? Looking for "variable information" printing for marketing materials – with certain pages customized or personalized? Want to eliminate warehousing by printing only as many catalogs, brochures, inserts or fiyers as you need right now? Need to change the copy and reprint in a week? The answer is the XEXX.IGAT Digital Philinip Resses – delivering a level of flexibility and versatility you'll come to love.



## Absolutely Julgilled Having a nearly 58,000 square foot facility means



Aftio Coloty Academy Vinning
Since 1998, Thomasson and Reflections Printing have
won almost 100 Best of Category and Awards of
Excellence from the Prilling & Imaging Association of
Corgia (PAG). This includes an unprecedented five
consecutive Best of Show awards (2002-2006) in the
annual print competition and a Best Process Color
award in 2007, besting over 1000 other submissions.
The record continued in 2008 with another Top Gold



## Absolutely Comprehensive Between our Carrollton plant and a network of sister to

